

TOBIANO WATER UTILITY RATE APPLICATION - RENEWED CUSTOMER NOTIFICATION AND COMMENT PERIOD

August 6, 2026

Dear Tobiano Resident,

Bluestem Multi-Utility Services ULC (BMUS) is providing this notice regarding its application for water rates for the Tobiano Water Utility.

As part of the original customer consultation process for the application in 2025, BMUS distributed notices through the Alertable communication platform, held two physical community town hall meetings in Tobiano on June 26, 2025, and posted application materials on its website. Notifications relating to the proposed rate application and subsequent interim rate approval were posted to the utility's webpage, highlighted on customer bills, and distributed through Alertable.

Following a review of the notification process, the Comptroller's Office identified concerns regarding the effectiveness and reach of the Alertable system that was used during the original notification period. As a result, BMUS has been directed to provide notice directly to all customers and to repeat the customer comment period.

The purpose of this renewed notification period is to ensure that all customers have a reasonable opportunity to review the application materials and provide feedback. This notice does not reflect a change to the application. Rather, it is intended to provide an additional opportunity for customers, including those who may not have received or seen the original Alertable notifications, to participate in the regulatory review process.

Review the Application Materials

The application materials and supporting documents are available on the BMUS website: [Rate Application Documents \(https://bluestemutilities.com/tobiano/resources/regulatory-affairs](https://bluestemutilities.com/tobiano/resources/regulatory-affairs) → Rates Application for 2025 – 2027)

Submit Your Comments

Customers may submit written comments regarding the application during the 30-day comment period from **August 10, 2026 to September 9, 2026**. Comments may be submitted to both BMUS at Reg.Affairs@nexuswg.com and the Comptroller's Office at Chris.Mcmillan@gov.bc.ca.

Thank you for taking the time to review the application materials and participate in the regulatory process.

Sincerely,

Bluestem Multi-Utility Services ULC