



PO Box 20217
Kelowna, British Columbia
Canada V1Y 9H2

T 1.877.788.7277
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February 9, 2021

RE: The Rise - Geothermal Rate Increase

Dear Customer,

Please be advised that Geothermal rates for The Rise will be increasing, effective February 1, 2022. These new rates will be reflected on your February 2022 bill.

Residential customers will see a 2% increase in Geothermal charges. The following table illustrates the new rates, effective February 1, 2022.

Residential Rates	(Existing) 2021	(New) 01-Feb-2022	Increase
3 Ton Unit	\$79.79	\$81.39	2.00%
4 Ton Unit	\$85.54	\$87.25	2.00%
5 Ton Unit	\$99.23	\$101.21	2.00%
6 Ton Unit	\$112.39	\$114.64	2.00%
7 Ton Unit	\$124.03	\$126.51	2.00%
8 Ton Unit	\$134.52	\$137.21	2.00%
9 Ton Unit	\$143.84	\$146.72	2.00%
10 Ton Unit	\$151.98	\$155.02	2.00%
Basic Monthly Charge	\$5.00	\$5.00	No change

Corix Utilities works hard to control costs and maintain service quality. Providing reliable and safe geothermal service at the lowest possible prices is a top priority at The Rise.

For any questions, concerns, or feedback regarding this notice, please contact our Customer Care office at **1-877-788-7277**, Monday to Friday from 9 a.m. to 5 p.m.

Sincerely,

Corix Customer Care
1.877.788.7277
customercare@corix.com